

# WindStone Wonders

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## **IMPORTANT DATES & COMMUNITY REMINDERS:**



**The next WRA Board meeting is Monday, August 9<sup>th</sup> at 7:00 p.m.** and will be held at the Whisper Creek clubhouse (1724 Holden Farm Place). Residents are welcome to attend.

If you wish to address the board with concerns/questions, please contact the WRA office in advance at 706.937.8846 or [office@windstonehoa.org](mailto:office@windstonehoa.org) so the appropriate time may be allocated. Following board approval at the monthly meeting, the prior month's minutes are posted on the WindStone website at [www.windstonehoa.org](http://www.windstonehoa.org).

**TRASH SERVICE:** Residents are responsible for contracting and paying for their garbage pick-up through Stephens Garbage. Contact Charlie Stephens for more information (423-693-5132 text). Trash pick-up is every Tuesday and Friday. Please ensure your trash is placed at the curb by 8:00AM.



If you put your trash outside the evening before pickup, please place your trash bags in a covered trash container. Bags are easily torn open by dogs, cats, coyotes, and other critters. Excessive amounts or large item pick up must be arranged separately by contacting Stephens Garbage (423-693-5132) or another service provider.

**YARD DEBRIS PICKUP** – First Wednesday of each month  
**RECYCLE PICKUP** – Third Wednesday of each month

**MAILBOXES:** Please remember your mailbox and the area around your mailbox is part of your property and should not be neglected. Residents are responsible for maintaining the mailbox light and keeping the area weed free. If your mailbox post needs replacement, you may contact the WRA office if you need assistance with finding someone to replace it.



**HOME IMPROVEMENTS:** Please remember all exterior modifications to your home or property must be approved by the Architectural Review Board (ARB) committee prior to work commencing. The ARB modification application is available online at [www.windstonehoa.org](http://www.windstonehoa.org) or by contacting the WindStone business office at 706-937-8846 or [office@windstonehoa.org](mailto:office@windstonehoa.org).

**FALL YARD SALE:** The community fall yard sale is tentatively scheduled for October 23 and will be held at the nearby New Heights Baptist Church. More details will be provided in the Sept/Oct newsletters.



**DOG WALKERS:** When out walking, please keep your dog on a leash and clean up after your pet. WRA has received numerous complaints about dogs being off leash and excrement being left in the green-belt areas and in neighbor's yards. This is both unsightly and unsanitary. Please be a good neighbor and a responsible pet owner and pick up after your pet. Thank you.

### **Grinder Pump Information**

The WindStone community is served by a forced main collection system with each house having its own grinder pump, which macerates the waste from your house and ejects it into the force main. The collection system is owned and operated by Mr. Dave Hammel of Rainbro, Inc. Mr. Hammel is responsible for maintenance and repairs to the main system. The homes in Whisper Creek are part of a different sewer system, operated by Water & Wastewater Treatment Authority (WWTA).

Homeowners are responsible for maintenance and repairs to their grinder pump and to the connection of the pump to the main system, typically located near the street. It is strongly recommended that you contact a plumber for regular maintenance and cleaning of your grinder pump.

### **IMPORTANT MAINTENANCE:**

Grinder pumps must be thoroughly cleaned out once a year, at the minimum, to maintain pump efficiency. In addition to removing the lid and washing down the inside walls of the pump (a water hose with a pressure nozzle is recommended), inspecting the floats and the amp draw is crucial to grinder pump maintenance.

A systematic cleaning, including removal of any foreign objects, is essential to prevent damage to your pump. Foreign objects include, but not limited to, construction materials, cleaning rags, plastic items, metal or glass objects, feminine hygiene products, grease, common kitchen garbage, etc.

Be aware of the possibility of a flashing red light on the unit control box. A flashing light indicates an immediate need for maintenance/repairs and should not be ignored. Minimize your water usage until the pump can be serviced.

For maintenance/repairs call a plumber of your choice, preferably one that has experience with grinder pumps. Below are a few plumbers known to have experience with grinder pumps in WindStone. *Please note that the WRA does not endorse any of the plumbers listed on this page. Plumbers not familiar with grinder pumps systems should be avoided.* If grinder pump replacement is needed, get a second opinion from another qualified plumber, and first ensure any check valve issues have been resolved by contacting Dave Hammel at Rainbro, Inc. (423-593-3192).

Don Dawson	423-635-7999
Water & Waste Equipment (Mike Hawkins)	423-479-2084
Grinder Pump Guys (Steven Wright)	423-704-5302
Metro Sewer & Drain Service, Inc.	423-855-0967



## Please welcome our new neighbors

Trevor & Heather Hague: 305 Wisley Way  
Shannon Herrera: 9173 Tower Pines Cove  
Terry & Rhonda Griffith: 9646 Moonrise Trail

## AUGUST Yard of the Month 9419 Lazy Circles

Congratulations  
Roger & Virginia Gallup

Thank you for helping make WindStone a beautiful neighborhood!



# WindStone Golf Club Grill

## August Special Features

### Thursday's Dinner Features

August 5 – Teriyaki Chicken Bowl

August 12 – Boss Man Salad

August 19– Dinner Buffet 5:00-9:00 PM - Pot Roast, Smoked Pork Loin, Fried Chicken, Green Beans, Mac & Cheese, Baby Bakers, Fried Okra, Salad Bar, Rolls, Strawberry Dream Pie and Chocolate Pie.

August 26 – BBQ Pork Sandwich

### Friday's Taco Features

August 6– Chipotle Chicken Bacon Ranch and Baja Fried Fish

August 13– Chili Lime Steak and Pork Belly

August 20 – Crab Meat Avocado and Jalapeno Lime Chicken

August 27 – Chili Lime Chicken and Korean Steak

## WindStone Grill Hours

*Eat-In, or order Take Out,*  
423-894-1231

Wednesday, Thursday, and Friday 10:30 am 9:00 pm

Saturday and Sunday 7:30 am - 6:00 pm

Monday-Tuesday Closed.

*Poolside Service 11:30AM-6:00PM until August 8th, During Grill Open Hours*

Enjoy our great Breakfast selections Saturday and Sunday,

Check out our Breakfast and Regular Menu at [www.windstone.com](http://www.windstone.com)

## WRA Meeting Highlights for July 12, 2021

The July 12, 2021, WRA Board of Directors meeting was held at the Whisper Creek Clubhouse. Thanks to those who attended. Below please find highlights of the July meeting:

1. Meetings of the WRA Board of Directors are held the second Monday of each month at 7 p.m. in the Whisper Creek Clubhouse and are subject to any COVID-19 restrictions in place at the time of the meeting. Any change in venue will be announced prior to the meeting.
2. Several fencing companies have evaluated the RV lot fence and made recommendations regarding repair and/or replacement. Quotes are still pending. Residents interested in leasing a spot in the RV lot can check with the Business Manager for rates and availability.
3. The refrigerator in the guardhouse was replaced.
4. Several streetlight outages have been reported and a service call will be scheduled. Residents are asked to report common area maintenance issues to the Business Manager so that they can be addressed. Unless it is an emergency, repair of similar issues may be slightly delayed until several comparable problems have been reported so that the work can be bundled, thus potentially reducing repair expenses and maximizing the use of WRA funds.
5. Painting of the playground equipment has begun, and the playground will be closed until the project is complete. This project is weather-dependent, and the paint will need to cure for one week after application. The playground will reopen as quickly as possible. Thank you for your patience.
6. The repair of a cracked culvert cover and miscellaneous potholes will begin in early- to mid-August. These repairs are weather dependent. Affected residents will be notified via email prior to commencement of any work. All residents are asked to maintain proper diligence and heed any instructions from maintenance crews. Thank you for your patience and cooperation as these projects are completed.
7. An extension of the sidewalk along Windstone Drive from the Lake Wisley walking bridge to the intersection of Wisley Way and Windstone Drive has been approved. A project start date has not been determined.
8. The red and white reflective tape on the front gates will be replaced with black reflective tape, thus maintaining safety while improving the appearance of the gates. A tree branch which has been interfering with the operation of the rear entrance gate barrier arm has been trimmed.
9. Damage to the barrier arms at the rear gates continues to occur. Please remember that the rear gates are for *resident use only*. Please remind anyone visiting your home that they *must* enter and exit WindStone via the main gate on Ooltewah-Ringgold Road. The rear gates are being damaged by both unauthorized vehicles attempting to piggyback residents as they enter and exit through the rear gates, as well as resident vehicles. These gates are under camera surveillance and owners of vehicles identified as belonging to residents will be charged with repair costs and possible fines.

Detailed information on all business conducted at this meeting can be found in the WRA Meeting Minutes for July 2021, which will be posted to the WRA website following their approval by the Board of Directors.