

WindStone Wonders

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1724 Holden Farm Place, Ooltewah, TN 37363
office@windstonehoa.org 423.763.1953
www.windstonehoa.org

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IMPORTANT DATES & COMMUNITY REMINDERS:



WRA Board of Directors meetings are held the second Monday of each month. The May meeting will be held May 8th at 7:00pm at the Whisper Creek clubhouse. All homeowners are welcome to attend the meeting and there is time set aside at the beginning of the meeting if you have a question or concern for the Board.

If you are unable to attend a meeting, but have a concern, please contact the WRA office at 423-763-1953 or office@windstonehoa.org. You can catch up on community updates by reading the meeting minutes. Following board approval at the monthly meeting, the prior month's minutes are posted on the WindStone website www.windstonehoa.org.

PLAYGROUND IMPROVEMENTS: The playground is being spruced up this spring; items include repairing the stormwater pipe, adding fresh mulch, new swings, and various new plants and flowers.

SPRING YARD SALE: WindStone community yard sale will be held at New Heights Baptist Church on Saturday, May 20th from 8:00am – Noon. The date is weather dependent. Participants are responsible for bringing and setting up their own tables. The cost is \$5.00 cash per participant, which will be donated to the church.



RESIDENT DIRECTORY: The Resident Directory can be found on the WindStone website and is updated monthly. If you have a correction or update, please contact WRA at 423-763-1953 or office@windstonehoa.org

HOA BILLING QUESTIONS: Please contact the finance manager, Lisa Crowder, at financial@windstonehoa.org or 423-322-8420 if you have billing questions.

HOME IMPROVEMENTS: Planning a home improvement project? Any changes to the exterior of your home or yard must first be approved by the ARB. Please submit an ARB application **prior** to beginning any exterior changes to your property. The ARB application is available online at www.windstonehoa.org or by contacting WRA at office@windstonehoa.org or 423-763-1953).



If you know someone in WindStone who is not receiving the monthly newsletter or community email blasts, please encourage them to contact the WRA office and provide their current email address.

AUGUST Yard of the Month: 9204 WindStone Drive
Thank you to Donald & Barbara Aleksejus for helping make
WindStone a beautiful neighborhood.



Please welcome our new neighbors

Jeffery & Margaret Slade: 9453 Lazy Circles

Chris & Heather Claude: 620 Wisley Way

Karen Park: 58 Hummingbird Hill

Cherise Hollar: 9632 Twin Cedars Circle

Grady Campbell: 58 Wild Goose Cove

Mark Lawson & Sara Atwell: 1744 WindStone Drive

Thomas and DeEtte Sprimont: 1509 Hawks Landing

Sewer Grinder Pump Information

The WindStone community is served by a forced main collection system with each house having its own grinder pump, which macerates the waste from your house and ejects it into the force main. The collection system is owned and operated by Mr. Dave Hammel of Rainbro, Inc. Mr. Hammel is responsible for maintenance and repairs to the main system.

Homeowners are responsible for maintenance and repairs to their grinder pump and to the connection of the pump to the main system, typically located near the street. It is strongly recommended that you contact a grinder pump servicer for annual maintenance and cleaning of your grinder pump.

IMPORTANT MAINTENANCE:

Grinder pumps must be thoroughly cleaned out once a year, at the minimum, to maintain pump efficiency. In addition to removing the lid and washing down the inside walls of the pump (a water hose with a pressure nozzle is recommended), inspecting the floats and the amp draw are crucial to grinder pump maintenance.

A systematic cleaning, including removal of any foreign objects or grease build-up, is essential to prevent damage to your pump. Foreign objects include, but are not limited to, construction materials, cleaning rags, plastic items, metal or glass objects, feminine napkins and applicators, flushable wipes, grease, common kitchen garbage, etc.

Be aware of the possibility of a flashing red light on the unit control box. **A flashing light indicates an immediate need for maintenance/repairs and should not be ignored.** Minimize your water usage until the pump can be serviced.

In the event of a power outage, you should minimize your water usage until power is restored. In the event of an extended power outage, some control boxes are equipped with an external electrical connection so that a portable generator can be attached to it to lower the basin's level.

Below is a list of providers known to have experience working on grinder pumps in WindStone. Please note that the WRA does not endorse any of those providers listed on this page. For maintenance/repairs call a plumber of your choice, but confirm they have experience with grinder pumps. Plumbers not familiar with grinder pumps and pressure sewer systems should be avoided.

Grinder pump replacement is costly. Always make sure any check valve issues have first been resolved by contacting Dave Hammel at Rainbro, Inc. (423-593-3192). If grinder pump replacement is needed, it is advisable to get a second opinion from a qualified and experienced service provider. The providers listed below have experience working in WindStone, have been recommended by other residents, and are also listed in the WindStone Resident Directory found on the Windstone website.

Don Dawson 423-635-7999 & Water & Waste Equipment 423-479-2084

WRA Meeting Highlights for April 19, 2023

The April 19, 2023, WRA Board of Directors meeting was held at the Whisper Creek Clubhouse. Thanks to those who attended. Below please find highlights of the April 2023 meeting:

1. Meetings of the WRA Board of Directors are usually held the second Monday of each month at 7 p.m. at the Whisper Creek Clubhouse. The meeting originally scheduled for April 10, 2023, was cancelled due to a lack of quorum and was rescheduled for April 19, 2023. Three (3) residents attended the meeting.
2. The Reserve Study is complete.
3. A clean-out of the WRA storage trailer is scheduled for April 22, 2023.
4. One quote was received to add a state flagpole to the main entrance. The matter has been tabled for the time being.
5. The board approved repairing the damaged culvert on Blue Jay Parkway.
6. As part of future repair projects, a control valve will be placed in Lake Wisley.
7. The infrastructure mapping with drawings were updated and are complete.
8. Bids for the WindStone Drive culvert repair have been solicited and nine vendors contacted. Bids will be opened on April 27, 2023.
9. Per a resident's request, the Board approved the outdoor sales of golf balls on his private property.
10. The community yard sale is scheduled for May 20, 2023, at New Heights Baptist Church.
11. RV Lot maintenance, including a general clean-up, trash removal, and gravel delivery will take place.
12. The annual audit review was completed and accepted by the Board and will be available on the Members Only page of the WRA website.

Detailed information on all business conducted at this meeting can be found in the WRA Meeting Minutes for March 13, 2023 which will be posted to the WRA website following their approval by the Board of Directors.